# Factors Contributing to Improved Adherence Rates Following a Clinical Pharmacist Intervention

Allison B. Riendeau, PharmD<sup>1</sup>; Jena Ivey Burkhart, PharmD<sup>2</sup>; Denise Esserman, PhD<sup>3</sup>; Morris Weinberger, PhD<sup>4</sup>; Hayden B. Bosworth, PhD<sup>5</sup>; Mary T. Roth, PharmD, MHS<sup>2</sup>

UNC Hospitals and Clinics<sup>1</sup>, UNC Eshelman School of Pharmacy<sup>2</sup>, UNC School of Medicine<sup>3</sup>, UNC Gillings School of Global Public Health<sup>4</sup>, Durham VAMC Center for Health Services Research<sup>5</sup>

### **BACKGROUND**

- Medication-related problems (MRPs) are prevalent in older adults and negatively impact health outcomes.
- The rate of one MRP, medication non-adherence, averages 50% in older adults.
- The Individualized Medication Assessment and Planning (iMAP) tool was developed for clinical pharmacists to classify MRPs, including non-adherence, in older adults (Table 1).
- In a prior study, clinical pharmacists worked collaboratively with primary care physicians to identify and resolve MRPs using the iMAP tool. In this study, rates of medication non-adherence decreased from 41% to 23% over 6-months.

#### Table 1.

#### Medication-related problems (MRPs)

- 1. Drug therapy needed
- 2. Dose too low
- 3. Medication monitoring needed
- 4. Inappropriate medication use
- 5. Dose too high
- 6. Adverse drug event present
- 7. More affordable alternative available
- 8. Suboptimal regimen
- 9. Non-adherence

#### **OBJECTIVE**

To identify factors contributing to improved adherence rates following a clinical pharmacist intervention



#### **METHODS**

<u>Design</u>: Sub-analysis of adherence data from a prospective 6-month pilot study

#### Procedures:

- Identified all drugs at baseline and 3 months for which patients were non-adherent; we chose these measures because we wanted to allow observation of subsequent changes in non-adherence over the study period
- Documented patterns of non-adherence over the 6-month study

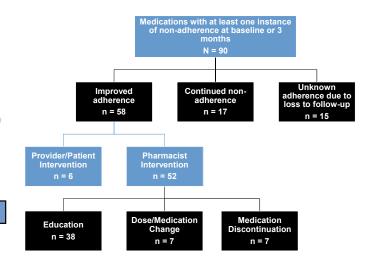
## **Statistical Analysis:**

Descriptive statistics were used to characterize our findings at the drug level

## **RESULTS**

- Baseline characteristics:
- 64 study participants
- Mean age 75. 4 (range 65-93) years
- 67% white, 58% female
- Average 13.9 (range 5-31) medications
- Of the 90 medications assessed as non-adherent at baseline or 3 months, 15 medications could not be analyzed due to loss to follow-up.
- 75 medications were assessed for impact of clinical pharmacist interventions (Table 2).

Table 2. Results		
Medication Non-adherence (N=75)		
	Improved adherence (n = 58)	Continued non- adherence (n = 17)
PharmD education (n = 54)	38 (70%)	16 (30%)
PharmD dose or medication change (n = 8)	7 (87.5%)	1 (12.5%)
PharmD medication discontinuation (n = 7)	7 (100%)	0 (0)
Provider or patient medication discontinuation (n = 6)	6 (100%)	0 (0)



## **CONCLUSIONS AND FUTURE DIRECTIONS**

- The adherence rate was 77% higher following clinical pharmacist intervention.
- Clinical pharmacist intervention, notably providing education, may improve medication adherence rates among older adults.
- Changes in medications and doses may also facilitate medication adherence.
- Additional analyses may identify specific medications for which adherence was improved to assess potential impact on outcomes.

