

# Literacy-Sensitive Approach to Improving Antibiotic Understanding in a Community-Based Setting

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The UNIVERSITY of OKLAHOMA  
College of Pharmacy

## Background

### Antibiotic Usage

- Overuse and misuse of antibiotics contribute to antibiotic-resistant bacterial infections<sup>1</sup>
- Over 2 million people develop severe antibiotic-resistant infections every year with 23,000 deaths and an estimated \$20 billion in healthcare costs<sup>1-2</sup>
- 45% of patients responding to a telephone survey believed viruses could be treated using antibiotics<sup>3</sup>
- 47% of adults surveyed do not always take the full course of antibiotics<sup>4</sup>

### Patient Impact

- 46% of adults surveyed call their provider to ask for antibiotics when they have a cold or the flu<sup>4</sup>
- Unnecessary antibiotics were prescribed 80% of the time when some form of patient pressure was witnessed<sup>5</sup>
- 46% of patients with URIs who came to their physician expecting an antibiotic received one; 29% who did not expect an antibiotic received a prescription for one<sup>6</sup>
- 27% of prescriptions were written for treatment of illnesses for which an antibiotic was not indicated<sup>7</sup>

### Role of Health Literacy

- “...the degree to which an individual has the capacity to obtain, communicate, process, and understand basic health information and services to make appropriate health decisions”<sup>8</sup>
- Given that approximately 36% of adult Americans were reported to have basic or below basic health literacy skills,<sup>9</sup> literacy may play a role in antibiotic use

- No studies were identified relating health literacy to antibiotic knowledge or use

## Specific Aims

- This study
  - Developed and deployed a program to enhance patient knowledge about antibiotic use
  - Evaluated whether providing patient education is associated with improvements in antibiotic knowledge
  - Explored the association between antibiotic knowledge and health literacy

## Methods

- This study was approved by the University of Oklahoma Health Sciences Center Institutional Review Board

### Sample


- 28 eligible, community-dwelling participants from within the Tulsa, OK metropolitan area
- ≥ 18 years old
- English-speaking

### Study Design

- Prospective, pre-test post-test study
- Participant sociodemographic characteristics, including a measurement of health literacy, were collected at baseline
- Antibiotic knowledge (perceptions of appropriate use) were collected before and after the educational seminar
- Knowledge index constructed – summation of correct answers

### Study Implementation

- An informational flyer with scheduled program times was utilized to recruit participants
- Participants completed:
  - Brief demographic survey
  - The Newest Vital Sign (NVS) health literacy survey
  - 14-item pre-test evaluation of current antibiotic knowledge (randomized to 2/3 of participants – 19)
- All participants received:
  - 30-minute educational PowerPoint presentation
  - 14-item post-test evaluation about antibiotic knowledge



**Score Sheet for the Newest Vital Sign Questions and Answers**

READ TO SUBJECT:  
This information is on the back of a container of a pint of ice cream.

	ANSWER CORRECT?	
	yes	no
1. If you eat the entire container, how many calories will you eat? <i>Answer: 1,000 is the only correct answer.</i>		
2. If you are allowed to eat 50 grams of carbohydrates as a snack, how much ice cream could you have? <i>Answer: Any of the following is correct: 2 cups for any amount up to 2 cups; half the container. Note: If patient answers "two servings," ask "How much ice cream would that be if you were to measure it into a bowl?"</i>		
3. Your doctor advises you to reduce the amount of saturated fat in your diet. You usually have 42 g of saturated fat each day, which includes one serving of ice cream. If you stop eating ice cream, how many grams of saturated fat would you be consuming each day? <i>Answer: 38 is the only correct answer.</i>		
4. If you usually eat 2,500 calories in a day, what percentage of your daily value of calories will you be eating if you eat one serving? <i>Answer: 35% is the only correct answer.</i>		
READ TO SUBJECT: Pretend that you are allergic to the following substances: penicillin, peanuts, latex gloves, and bee stings.		
5. Is it safe for you to eat this ice cream? <i>Answer: No.</i>		
6. Ask only if the patient responds "no" to question 5: Why not? <i>Answer: Because it has peanuts in it.</i>		
Number of correct answers:		

**Interpretation**  
Score of 6-8 suggests high (threshold 100% or more) of limited literacy.  
Score of 2-5 indicates the possibility of limited literacy.  
Score of 4-6 almost always indicates adequate literacy.

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**Questions About Antibiotics**

Please complete the following questions about antibiotics. Place an **X** in the box that shows your answer.

	Agree	Disagree	I do not know
Example This paper is white.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1. Viruses and bacteria are germs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Antibiotics are used to kill bacteria.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. You should stop taking an antibiotic as soon as you feel better.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Antibiotics are used to kill viruses.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. It is okay to take antibiotics prescribed for other people.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Bacteria can become resistant to antibiotics.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Taking an antibiotic when it is not necessary can hurt you.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. It is okay to ask the doctor to prescribe an antibiotic for me when I have a cold or the flu.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Penicillin is an antibiotic.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. I should always finish all of the antibiotics given to me by my doctor.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Over-the-counter medicines like ibuprofen or cough syrup can help treat the cold or the flu.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Antibiotics are used to treat a cold or the flu.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. It is okay to save antibiotics that have not been taken for the next time I am sick.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The flu is a type of bacteria.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Statistical Analysis

- Descriptive statistics were used to described the sample
- Wilcoxon signed rank tests and a dependent samples t-test were used to compare individual and cumulative pre/post antibiotic knowledge scores
- Pearson correlations were used to assess relationship between health literacy and pre-post antibiotic knowledge scores
- Kuder-Richardson 20 (KR20) was used to assess instrument reliability
- Stata 14.1© was used for analyses with a-priori alpha=0.05

## Results

- 19 participants completed the seminar and both pre- and post-tests
  - Overall antibiotic knowledge index significantly increased by 2 points (12.95 vs. 10.95, p=0.0011)
  - Health literacy (NVS scores) was not significantly correlated with pre-test antibiotic knowledge scores (r=0.24, p=0.22), but was significantly correlated to post-test antibiotic knowledge scores (r=0.62, p=0.0004)
  - Test reliability was 0.79 and 0.70 for pre- and post-tests, respectively
- All participants
  - Scored lower on subset statements reflecting treatment of viruses

## Conclusion

- Patients have limited understanding of bacteria versus viruses and treatment
- Educational programs can improve antibiotic use knowledge
- The educational program may be more effective for those with higher literacy levels

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## Disclosure Statement

Authors of this presentation have nothing to disclose concerning possible financial or personal relationships with commercial entities that may have a direct or indirect interest in the subject matter of this presentation.

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